

# Claims Administration Services for Public Agencies



Athens Administrators provides public agencies with specialized solutions tailored to meet the unique needs of the industry. Engaged and effective, we offer proven public agency claims administration expertise with a commitment to delivering superior, measurable results.

## INDUSTRY-SPECIFIC SOLUTIONS

- High-level program loss analysis which helps to deliver overall improved program results.
- Customized, claims programs, utilization review and best practices designed to satisfy our client's objectives.
- **Jarvis:**  
Our virtual claims assistant, streamlines the injured worker experience by allowing them to send messages, access documents, and complete e-signatures 24/7. With automated features and user-friendly portal, claims are handled faster and more efficiently than ever before.
- **ATHENSPredict:**  
A predictive modeling program utilizes the most up-to-date technology. It is fully integrated into our claim process and is an essential component to our proprietary claim handling methodology.
- Institutional knowledge on the administration of

## WORKPLACE INJURY EXPERTISE

- Physical Strains
- Repetitive Motion Injuries
- Slip, Trips & Falls
- Vehicle-related Accidents
- Burns
- Cuts, Lacerations & Punctures
- Psyche Injuries

## SOLUTIONS FOR RISING CLAIM COSTS

- Proven total claim cost containment programs in place.
  - Investigation
  - Medical Provider Networks
  - Pharmacy Benefit Management
  - Utilization Review and Medical Bill Review
- Ability to oversee "Return to Work" programs.
- Aggressive litigation management
- Real-time, online access to your liability and workers' compensation program claim data.

## SERVICES

We offer comprehensive public agency claims management solutions for a wide variety of client types:

- Workers' Compensation
- Property Claims
- Casualty Claims
- Managed Care
- Medical Bill Review
- Utilization Review
- Nurse Case Management
- SIU/Investigation

## SERVING

- Joint Power Authorities
- Self-Insured
- Self-Insurance Group
- High Deductible
- Captive
- Industry Specific Programs