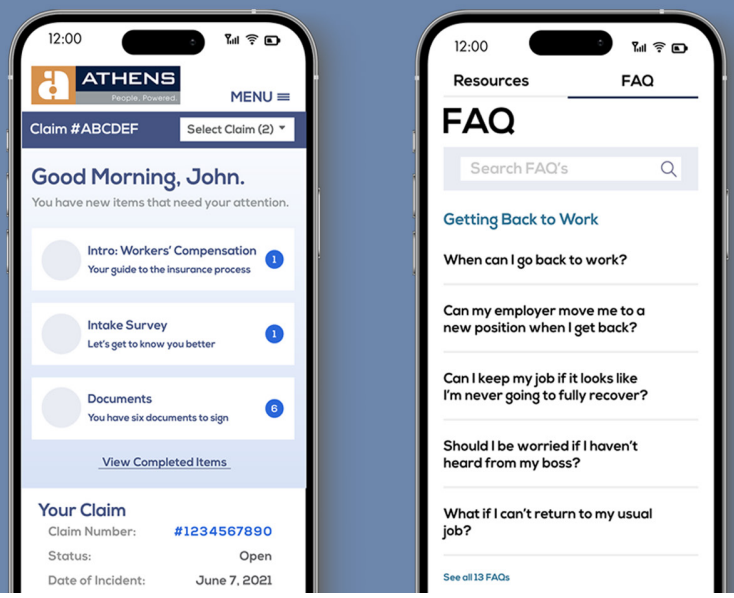
AI Mobile Claims Communications

Jarvis



Jarvis is a mobile communication tool designed to support and guide injured workers through the Workers' Compensation process.

TOP BENEFITS FOR INJURED WORKERS

By increasing transparency and access to resources, Jarvis empowers injured workers to understand and easily navigate the claims process to achieve better outcomes.

- **Send Messages Anytime**
  Ability to securely communicate with their claims team via text, email, or in-app messaging 24/7 in any language.
- **Appointments and Reminders**
  Reminds employees of upcoming appointments and enables them to easily share updates with their claims team.
- **View and Complete Documents Faster**
  Receive, upload, complete, and e-sign documents directly in Jarvis for quick approval without waiting for mail.
- **Expectation-Setting Content**
  Full access to a library of resources and FAQ's to help reduce anxiety for the injured worker and provide additional clarity regarding the Workers' Compensation process.

TOP BENEFITS FOR EMPLOYERS

Jarvis helps maintain positive relationships by quickly connecting your employees to claim and recovery resources as well as guiding your employees back to work.

- **Connects Employee to Claims Administrator**
  Once the claim is in Jarvis, your employee will receive a message from their claims team within 24 hours.
- **Return to Work Faster**
  Jarvis helps to minimize lost work days through proactive check-ins and streamlined claim processing.
- **Reduced Litigation**
  A better claims experience through proactive communication can result in reduced litigation costs in a claim and improved outcomes for all parties involved in the claims process.
- **120+ Languages**
  Jarvis has the abilitly to communicate in more than 120 languages.

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