

# Claims Administration Services for Schools



Athens Administrators provides educational institutions a claims administration partner that is uniquely suited to address the specific challenges within the education industry. Engaged and effective, we offer proven educational claims administration expertise with a commitment to delivering superior, measurable results.

## INDUSTRY-SPECIFIC SOLUTIONS

- Ongoing communication with employer, employee and physician.
- High-level program loss analysis which helps to deliver overall improved program results.
- Customized, specific claims programs and best practices designed to satisfy our client's objectives.
- A highly skilled team of employees with a deep understanding of working with schools.
- **Jarvis:**  
Our virtual claims assistant, streamlines the injured worker experience by allowing them to send messages, access documents, and complete e-signatures 24/7.
- **ATHENSPredict:**  
A predictive modeling program utilizes the most up-to-date technology. It is fully integrated into our claim process and is an essential component to our proprietary claim handling methodology.
- Seasonality of Claims

## WORKPLACE INJURY EXPERTISE

- Slip, Trips & Falls
- Cuts, Lacerations & Punctures
- Infections & Illness (Flu, Colds, etc.)
- Back Injuries
- Psyche Injuries (Aggressive Behavior)

## SOLUTIONS FOR RISING CLAIM COSTS

- Proven total claim cost containment programs in place.
  - Investigation
  - Medical Provider Networks
  - Pharmacy Benefit Management
  - Utilization Review and Medical Bill Review
- Ability to oversee "Return to Work" programs.
- Aggressive litigation management
- Real-time, online access to your liability and workers' compensation program claim data.

## SERVICES

We offer comprehensive healthcare organization claims management solutions for a wide variety of client types:

- Workers' Compensation
- Property Claims
- Casualty Claims
- Managed Care
- Medical Bill Review
- Utilization Review
- Nurse Case Management
- SIU/Investigation

## SERVING

- Joint Power Authorities
- Self-Insured
- Self Insurance Groups
- High Deductible
- Captive
- Industry Specific Programs