

# Athens Services for Healthcare Organizations



Athens Administrators provides healthcare organizations with specialized solutions tailored to meet the unique needs of the industry. Engaged and effective, we offer proven healthcare claims administration expertise with a commitment to delivering superior, measurable results.

## INDUSTRY-SPECIFIC SOLUTIONS

- Concurrent Employment
- Treatment Utilization Patterns
- Employer Provided Healthcare Expertise
- Determination of First Aid versus Reportable
- High-level program loss analysis which helps to deliver overall improved program results.
- Customized, specific claims programs and best practices designed to satisfy our client's objectives.

### • **Jarvis:**

Our virtual claims assistant, streamlines the injured worker experience by allowing them to send messages, access documents, and complete e-signatures 24/7. With automated features and a user-friendly portal, claims are handled faster and more efficiently than ever before.

### • **ATHENSPredict:**

A predictive modeling program utilizes the most up-to-date technology. It is fully integrated into our claim process and is an essential component to our proprietary claim handling methodology.

- A highly skilled team of employees with a wide range of experience in healthcare.

## WORKPLACE INJURY EXPERTISE

- Unique Exposures:
  - Slip & Falls
  - Patient Lifting
  - Patient Handling
  - Latex Allergies
  - MRSA
  - Needle Sticks
- Outbreaks:
  - TB
  - Blood Borne Pathogens
  - Pertussis
  - Psycho-Social

## SERVICES

We offer comprehensive healthcare organization claims management solutions for a wide variety of client types:

- Workers' Compensation
- Property Claims
- Casualty Claims
- Managed Care
- Medical Bill Review
- Utilization Review
- Nurse Case Management
- SIU/Investigation

## SERVING

- Joint Power Authorities
- Self-Insured
- Self Insurance Groups
- High Deductible
- Captive
- Industry Specific Programs