



DATA ACCURACY

During a program transition the data conversion process is consistently noted as one of the greatest sources of anxiety for our customers. We recognize this and handle the process with professionalism. We assure you that your data will be protected and handled with the utmost care, adhering to relevant data protection regulations. Also, as part of the conversion we offer to clean up inaccurate or out of date data which immediately improves the integrity of historical data.

Our meticulous approach to transferring data and cleanup process during the transfer ensures that post transition your reports and dashboards will reflect the current landscape of your organization. Additionally, your data will be free of duplicate entries and inaccurate coding. This is especially important as bad data, or data that has not gone through a cleanup, can significantly slow down claims processes. At Athens, we take pride in our ability to successfully transition data, ensuring it is both complete and safe.

Athens Administrators, has stringent processes in place to ensure the accuracy of data that migrates during a conversion.

- Our experience of converting hundreds of programs over the years has provided familiarity with the majority of TPA systems in the marketplace today. We understand their data structures and approach to conversions. This familiarity improves our ability to successfully convert a program's data.
- We conduct comprehensive data preparation and cleansing activities prior to the conversion. Our team meticulously reviews and validates the data to identify any inconsistencies, errors, or duplications. Our advanced data cleansing techniques correct inaccuracies and ensure the integrity of the information.

- Our collaborative data review and verification approach with our customers during the conversion process, ensures that data will align with their expectations and requirements.
- Our robust quality control measures employ data auditing techniques, which include: regular data integrity checks, the implementation of comprehensive data governance practices designed to maintain the accuracy and reliability of the data.

We place a strong emphasis on data accuracy during a conversion. Through meticulous data preparation, robust migration processes, ongoing validation, and client collaboration, we ensure that the data transferred from the conversion is accurate and reliable.



**Are you concerned
that a transition will
result in inaccurate,
incomplete, or
unsecure data—
making your job
extra difficult?**