



COST MANAGEMENT

We understand that controlling claim costs is a top priority. At the time of a program conversion Athens will review your historical results with you and search for areas of improvement. Once defined we will set objectives and begin executing.

We have found that our expertise in conjunction with our new customers' input almost always identifies immediate opportunities to optimize claim outcomes and minimize unnecessary expenses. Beyond identifying opportunity from the beginning, Athens will intensely focus on the immediate resolution of claims. This focus on claim closures will reduce overall claims, related administration costs and reduce future liabilities. Athens' objective as your TPA partner, is to help control costs and provide custom solutions that will satisfy your financial objectives.

At Athens Administrators, we take a proactive approach to cost management for our customers. Our experienced team understands the importance of controlling costs and works closely with our clients to develop customized strategies that align with their specific needs.

- We prioritize efficient claims handling in order to minimize unnecessary expenses and reduce overall costs. Our claims examiners are trained to thoroughly investigate claims, identify cost-saving opportunities, and implement appropriate cost containment measures.
- We have established strong relationships with a wide network of medical providers, pharmacies, and other vendors. By leveraging our extensive network, we can negotiate favorable rates and ensure that our customers receive quality care at competitive prices.

- Our utilization review process involves reviewing and evaluating the medical necessity of treatments and services. This helps prevent overutilization and unnecessary costs, ensuring that resources are allocated appropriately.
- We have robust fraud detection and prevention measures in place to identify and combat fraudulent activities. By proactively monitoring claims data and utilizing advanced analytics, we can detect suspicious patterns and take immediate action to mitigate potential losses.
- We provide our customers with comprehensive and transparent reporting that offers insights into their claims data and financials.

Our focus on cost management is driven by our commitment to delivering exceptional value and service to our clients. We aim to help our customers optimize their financial outcomes, control expenses, and achieve sustainable cost savings.



**Are you concerned
that your costs
will continue to
escalate, and that a
new TPA will not
be able to control
your escalating
claim costs?**