Need to file a Workers' Compensation claim?

We make the process easy and stress free.

At Great American, we understand that filing a claim can be stressful. That's why we give you multiple ways to report your claim.

Before reporting your claim, please have ready:

- Your policy number
- · Complete and accurate information regarding the claim.



Report Online

To use the app, you will first need to register on the Great American Insured Portal

https://insuredportal.gaig.com

- 1. Click the Request Access link
- 2. Complete the Policyholder Registration form
- 3. Confirm the Insured Portal system generated "Identity Verification" email

Preregistration Required



Call our reporting center





We support employers' return to work plans, and make every effort to assist you with yours. Please report a claim as soon as you are aware of it. We are available 24 hours a day, seven days a week!

Thank you for choosing Great American Insurance Group!

Great American Insurance Group, 301 E. Fourth St., Cincinnati, OH 45202. Policies are underwritten by Great American Insurance Company, Great American Assurance Company, Great American Aliance Insurance Company, Great American Insurance Company of New York, Great American Security Insurance Company and Great American Spirit Insurance Company, authorized insurers in all 50 states and DC. The Great American Insurance Group® are registered service marks of Great American Insurance Group® are registered service marks of Great American Insurance Company. All rights reserved. 4642-ALT-1 (5/20)



Accident Information:

- Loss date and time of injury
- Date injury/occurrence reported to employer
- Time the accident was reported
- Who was the claim reported to?
- Supervisor name
- City, state, county where accident occurred
- Employer/Insured name, phone number
- What was employee doing at the time of the accident?
- Last date employee worked
- First full work day lost as a result of this injury
- Did the employee receive wage continuation (pay while off work due to injury)?
- Has employee returned to work?
- Date returned
- Was there a witness to the accident?
- Name, address and phone number of witness(es)

Employee Information:

- Name, physical home address, county, and home phone
- Date of birth, Social Security number, gender, marital status
- Regular occupation
- Department where employee regularly works
- State in which the employee was hired
- Name, address, phone number of contact person

Medical Provider Information:

- Name of clinic/doctor's office where employee was treated
- Name of treating physician, address, phone
- Name, address and phone number of hospital where employee was treated following injury

After you report a claim, the Claim Reporting Center:

- Assigns your claim to an Alternative Markets Claim professional who will contact you and your employee to acknowledge the claim and initiate the process.
- Provides you with a copy of the First Report of Injury.
- Sends this report directly to the state either by mail or electronic submission, based on your state's requirements.

Establishing a Managed Care Panel

Great American Insurance Group has contracted with Procura/Optum to provide customizable Physician and Clinic Networks for our insureds. These networks provide injured workers with industry leading care and medical treatment at significant cost savings to employers.

Most states have specific guidelines governing the right for an employer or employee to direct care in the event of an industrial injury. Some states require the establishment of a Medical Panel for the initial treatment of work-related injuries. Due to the significant cost savings associated with Medical Panels, Great American – Alternative Markets recommends that employers establish medical Panels for all work locations.

Mandatory Panel States: GA, PA, TN, VA

Medical Provider Network (Opt-in): California

Medical Panels will need to be established BEFORE you have your first claim. Please fill out the below questionnaire listing all work locations and send to:

AlternativeMarketsAccountServices@GAIG.COM

Once received, you will be contacted by a member of our account services team to discuss the needs of your business and how to best construct the medical panel that will deliver appropriate coverage to your employee population.

Questionnaire

Named Insured:	
Location:	
Address:	
Contact name:	
Contact phone number:	· · · · · · · · · · · · · · · · · · ·
Employee count:	
Current network: Yes No	

Great American Insurance Group, 301 E Fourth Street, Cincinnti, OH 45202. This is not intended as legal advice; if you have any questions or issues of a specific nature, you should consult appropriate legal or regulatory counsel to review the specific circumstances involved. The Great American Insurance Group eagle logo and the word marks Great American[®] and Great American Insurance Group® are registered service marks of Great American Insurance Company. © 2020 Great American Insurance Company, All rights reserved, 1251-ALT-CA (06/20)



Signature:

West Virginia Workers' Compensation Employees' and Physicians' Report of Occupational Injury or Disease

PLEASE PRINT OR TYPE

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Section I Employee's Cla	im Information	The state of the s	
Insurer:	Third-Party Adminis	strator:	
1. Name: (Last): (First):		(M.I):	
2. Address:		3. Теlернопе: () -	
City: State:	Zip:	4. Social Security No.:	
5. Date of Birth:/ 6. Sex: M	□F	7. Marital Status:	
8. Date of Injury or Last Exposure:/ Time:	a.m. p.m.	9. Time You Began Work on Date of	
10. Date You Stopped Working Due to Injury://	· · · · · · · · · · · · · · · · · · ·	Injury: a.m. p.m.	
11. Have You Retired? yes no	If "yes," what w	was the date you retired://	
12. Employer's Name:	Supervisor's Nan	me:	
Address:			
City: State:	Zip:	Telephone: () -	
13. Job Title/Description:			
14. Body Part(s) Injured:			
15. Describe How Your Injury Occurred (Specify the cause, what you were	re doing, and equipment	t/objects involved):	
16. Did Injury Occur on Employer's Property? Yes No Addr	ress where injury occurre	red:	
17. Please Identify Any Witnesses to Your Injury:			
I certify that the above is true and correct to the best of my knowledge. I am aware the law provides for severe penalties if I knowingly and with fraudulent intent withhold facts or make false statements in order to obtain or increase benefits to which I am not entitled. By signing this application, I hereby authorize any physician, chiropractor, surgeon, practitioner or other healthcare provider, any hospital, including Veterans' Administration or governmental hospital, and medical service organization, any insurance company, any law enforcement or military agency, any government benefit agency including the Social Security Administration, or any other institution or organization to release to each other, any medical or other information, including benefits paid or payable, pertinent to this injury or disease, except information relative to the diagnosis, treatment and/or counseling for HIV/AIDS, psychological conditions, and/or alcohol or substance abuse, for which I must give specific authorization. A Photostat of this authorization shall be as valid as the original.			
Employee's Signature:		Date://	
Section II All Information Must Be Complete	ted by Initial Heal	thcare Provider	
1. Name of Physician/Hospital:	2. F	EIN/Social Security No.:	
3. Address:			
City: State:	Zip:	Telephone: () -	
4. Date of Initial Treatment://	4. Date of Initial Treatment:// 5. Date Patient May Return to Work://		
6. Have you advised the patient to remain off work 4 or more days? Yes. Indicate dates: from to No. If "no." is the patient capable of Full Duty Modified Duty If the patient is capable of returning to modified duty, specify any limitations/restrictions:			
7. Condition is a direct result of: Occupational Injury? Occupational Disease? Non-Occupational Condition?			
8. Did this injury aggravate a prior injury/disease?			
9. Description of injury or occupational disease:			
10. Body part(s) injured:	0. Body part(s) injured: 11. ICD9-CM Diagnosis Code(s) in order of severity:		
12. Name of physician referred to:	13. If the patient wa	s hospitalized, where?	
I certify the statements and answers set forth in this section are true and correct to the best of my knowledge. I am aware the law provides for severe penalties if I knowingly certify a false report or statement, withhold material fact or statement or knowingly aid or abet anyone attempting to secure benefits to which he or she is not entitled. In signing this form, I acknowledge I have been informed of my responsibilities under West Virginia's Workers' Compensation Law and agree to abide by such in the administration of services provided thereunder. I understand the submission of false statements or billing may result in prosecution under state and federal law. I further agree to release any office notes/test results immediately to the employer or their representative.			

Date: _

Form OIC-WC-1

Signature:

West Virginia Workers' Compensation Employees' and Physicians' Report of Occupational Injury or Disease

PLEASE PRINT OR TYPE

Section I Employee's Cla	im Information	eranne) era erannennen (erannennen erannen erannen erannen erannen erannen erannen erannen erannen erannen era	
Insurer: Third-Party Administrator:			
1. Name: (Last): (First):		(M.I):	
2. Address:		3. Telephone: () -	
City: State:	Zip:	4. Social Security No.:	
5. Date of Birth:/ 6. Sex: M	□F	7. Marital Status:	
8. Date of Injury or Last Exposure:/ Time:	☐ a.m. ☐ p.m.	9. Time You Began Work on Date of	
10. Date You Stopped Working Due to Injury://		Injury: 🗌 a.m. 🗌 p.m.	
11. Have You Retired? yes no	If "yes," wh	at was the date you retired://	
12. Employer's Name:	Supervisor's	Name:	
Address:			
City: State:	Zip:	Telephone: () -	
13. Job Title/Description:			
14. Body Part(s) Injured:			
15. Describe How Your Injury Occurred (Specify the cause, what you were	e doing, and equipn	ment/objects involved):	
16. Did Injury Occur on Employer's Property? Yes No Address where injury occurred:			
17. Please Identify Any Witnesses to Your Injury:			
I certify that the above is true and correct to the best of my knowledge. I am aware the law provides for severe penalties if I knowingly and with fraudulent intent withhold facts or make false statements in order to obtain or increase benefits to which I am not entitled. By signing this application. I hereby authorize any physician, chiropractor, surgeon, practitioner or other healthcare provider, any hospital, including Veterans' Administration or governmental hospital, and medical service organization, any insurance company, any law enforcement or military agency, any government benefit agency including the Social Security Administration, or any other institution or organization to release to each other, any medical or other information, including benefits paid or payable, pertinent to this injury or disease, except information relative to the diagnosis, treatment and/or counseling for HIV/AIDS, psychological conditions, and/or alcohol or substance abuse, for which I must give specific authorization. A Photostat of this authorization shall be as valid as the original.			
Employee's Signature:		Date://	
Section II All Information Must Be Complet	ted by Initial He	ealthcare Provider	
1. Name of Physician/Hospital:	2	2. FEIN/Social Security No.:	
3. Address:			
City: State:	Zip:	Telephone: () -	
4. Date of Initial Treatment://	5. Date Patient N	lay Return to Work://	
6. Have you advised the patient to remain off work 4 or more days? Yes. Indicate dates: from to No. If "no," is the patient capable of Full Duty Modified Duty If the patient is capable of returning to modified duty, specify any limitations/restrictions:			
7. Condition is a direct result of:			
8. Did this injury aggravate a prior injury/disease?			
9. Description of injury or occupational disease:			
D. Body part(s) injured: 11. ICD9-CM Diagnosis Code(s) in order of severity:			
12. Name of physician referred to:	13. If the patient	was hospitalized, where?	
I certify the statements and answers set forth in this section are true and correct to the best of my knowledge. I am aware the law provides for severe penalties if I knowingly certify a false report or statement, withhold material fact or statement or knowingly aid or abet anyone attempting to secure benefits to which he or she is not entitled. In signing this form, I acknowledge I have been informed of my responsibilities under West Virginia's Workers' Compensation Law and agree to abide by such in the administration of services provided thereunder. I understand the submission of false statements or billing may result in prosecution under state and federal law. I further			

Date: ____

Signature:

West Virginia Workers' Compensation Employees' and Physicians' Report of Occupational Injury or Disease

PLEASE PRINT OR TYPE

Section I Emplo	yee's Claim Informatio	,	
Insurer:	Third-Party Ad	ministrator:	
1. Name: (Last):	(First):	(M.I):	
2. Address:		3. Telephone: () -	
City: State:	Zip:	4. Social Security No.:	
5. Date of Birth:/ 6. Sex:	□ M □ F	7. Marital Status:	
8. Date of Injury or Last Exposure:/ To	ime: a.m. p.m.	_	
10. Date You Stopped Working Due to Injury://		Injury:	
11. Have You Retired? yes no	If "yes," w	what was the date you retired:/	
12. Employer's Name:	Supervisor':	s Name:	
Address:			
City: State:	Zip:	Telephone: () -	
13. Job Title/Description:			
14. Body Part(s) Injured:			
15. Describe How Your Injury Occurred (Specify the cause, w	hat you were doing, and equip	oment/objects involved):	
16. Did Injury Occur on Employer's Property? Yes	No Address where injury o	ccurred:	
17. Please Identify Any Witnesses to Your Injury:			
I certify that the above is true and correct to the best of my knowledge. I am aware the law provides for severe penalties if I knowingly and with fraudulent intent withhold facts or make false statements in order to obtain or increase benefits to which I am not entitled. By signing this application, I hereby authorize any physician, chiropractor, surgeon, practitioner or other healthcare provider, any hospital, including Veterans' Administration or governmental hospital, and medical service organization, any insurance company, any law enforcement or military agency, any government benefit agency including the Social Security Administration, or any other institution or organization to release to each other, any medical or other information, including benefits paid or payable, pertinent to this injury or disease, except information relative to the diagnosis, treatment and/or counseling for HIV/AIDS, psychological conditions, and/or alcohol or substance abuse, for which I must give specific authorization. A Photostat of this authorization shall be as valid as the original.			
Employee's Signature:		Date://	
Section II All Information Must Be	Completed by Initial I	Healthcare Provider	
1. Name of Physician/Hospital:		2. FEIN/Social Security No.:	
3. Address:			
City: State:	Zip:	Telephone: () -	
4. Date of Initial Treatment://	5. Date Patient	May Return to Work:/	
6. Have you advised the patient to remain off work 4 or more days? Yes. Indicate dates: from to No. If "no," is the patient capable of Full Duty Modified Duty If the patient is capable of returning to modified duty, specify any limitations/restrictions:			
7. Condition is a direct result of: Occupational Injury? Occupational Disease? Non-Occupational Condition?			
8. Did this injury aggravate a prior injury/disease? Yes No. If Yes, explain:			
9. Description of injury or occupational disease:			
10. Body part(s) injured:	11. ICD9-CM Diagnosis Code(s) in order of severity:		
12. Name of physician referred to:	13. If the patier	nt was hospitalized, where?	
I certify the statements and answers set forth in this section are true and correct to the best of my knowledge. I am aware the law provides for severe penalties if I knowingly certify a false report or statement, withhold material fact or statement or knowingly aid or abet anyone attempting to secure benefits to which he or she is not entitled. In signing this form, I acknowledge I have been informed of my responsibilities under West Virginia's Workers' Compensation Law and agree to abide by such in the administration of services provided thereunder. I understand the submission of false statements or billing may result in prosecution under state and federal law. I further agree to release any office notes/test results immediately to the employer or their representative.			

Date: _

West Virginia Workers' Compensation Employers' Report of Occupational Injury or Disease

PLEASE PRINT OR TYPE

Section I Employer Information				
Insurer: Third-Party Administrator:			ator:	
Employer's Name:	Nature of B	Business:		FEIN:
Address:				
City:	State:		Zip:	Telephone: () -
Section II	e a a company of the En	mployee Informa	ition	THE TAX PROPERTY OF THE PARTY O
Name: (Last):	(First):	(M	I.I.):	Occupation/Job Title:
Address:				Telephone: () -
City:	State:	Zip:		Social Security No.:
Date of Birth://	6. Sex:	□M □F	:	Marital Status:
Injured Employee is (check all that apply):		Part-Time	☐ Volunteer	Employee's Occupation/Job Title:
Owner/Partner Officer	Retired – Da	ate Retired:/_	_/	
Section III	Information	n Regarding Inju	iry or Disease	e para de la composition della
Date of Injury or Last Exposure:/_		Time: □ a.m.	p.m.	Witnesses to Injury:
	Supervisor to whom Reported:	Injury or Disease		
If Injury was Fatal, Indicate Date of Deatl	h://_			
Did Injury Occur on Employer's Property? Yes No Address or location where injury occurred:				
What was the Employee Doing when Inju	ry Occurred (loading	g truck, walking dowi	a stairs, etc.):	
How did the Injury or Disease Occur (be sobjects connected to the injury; attach additional additio			work on the date	of injury, any equipment, tools, substances or
Nature of Injury or Disease (cut, bruise, str	rain, etc.):			
Body Part(s) Injured:				
Are You Aware of, or Do You Suspect, a I	Prior Injury to this	Body Part?	Yes No	
Do You Have Reason to Question this Inju	ury?	☐ No (If "ye	s," attach a specif	fic explanation to this form).
Location of Initial Treatment:		Emerge	ency Room?	Yes No Hospitalized? Yes No
Section IV	Wage a	and Lost Time Inf	formation	
Date Hired:/	d:/ Last Day Worked After Occupational Injury or Disease://			
Number of Work Days Lost:	Date of Retu	Date of Return to Work:/ Hours Worked per Week:		
Is Light Duty Available? Yes S	No Wage on Da	Wage on Date of Injury: \$ per hour day week month		
Are Wages Being Paid to Injured Employ During Disability? Yes N		e has Returned to We icate current wage: \$	_	ative or Modified Work?
Daily rate of pay on the date of injury: \$	and	d best quarter wages	of preceding for	ur quarters \$
I certify the statements and answers set forth in this section are true and correct to the best of my knowledge. I am aware the law, specifically West Virginia Code §61-3-24e, provides for severe penalties if I knowingly certify a false report or statement and/or withhold a material fact regarding any information requested. I acknowledge the provisions of the aforementioned code and the severe penalties for knowingly with fraudulent intent aiding or abetting anyone in securing or attempting to secure benefits to which he or she is not entitled.				
Print Name: Title:				
Signature:		Date:	1	

West Virginia Workers' Compensation Employers' Report of Occupational Injury or Disease

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Section I Employer Information 1 As A Control of the Control of th			
Insurer:		Third-Party Administr	· · · · · · · · · · · · · · · · · · ·
Employer's Name:	Nature of Business:		FEIN:
Address:	 _		
City:	State:	Zip:	Telephone: () -
Section II	Employee	e Information	
Name: (Last):	(First):	(M.I.):	Occupation/Job Title:
Address:			Telephone: () -
City:	State:	Zip:	Social Security No.:
Date of Birth:/	6. Sex:	□F	Marital Status:
Injured Employee is (check all that apply)): Full-Time Pa	art-Time	Employee's Occupation/Job Title:
Owner/Partner Officer	Retired – Date Retired	d://	
Section III	Information Regar	rding Injury or Diseas	e sedentin
Date of Injury or Last Exposure:/_	/ Time:	☐ a.m. ☐ p.m.	Witnesses to Injury:
Date Employer Notified of Injury	Supervisor to whom Injury o	or Disease	1
or Disease:/	Reported:		
If Injury was Fatal, Indicate Date of Dea	ath:/		1
Did Injury Occur on Employer's Proper	rty? Yes No Addre	ess or location where injury	1
occurred:			
What was the Employee Doing when Injuries	ury Occurred (loading truck, w	valking down stairs, etc.):	
How did the Injury or Disease Occur (be	specific; include time that emp	loyee began work on the date	e of injury, any equipment, tools, substances or
objects connected to the injury; attach addit	tional sneet it necessary).		
Process (out bruies s	· · · · · · · · · · · · · · · · · · ·		
Nature of Injury or Disease (cut, bruise, s	strain, etc.):		· · · · · · · · · · · · · · · · · · ·
Body Part(s) Injured:		·	
Are You Aware of, or Do You Suspect, a			
Do You Have Reason to Question this In	njury? Yes N		ific explanation to this form).
Location of Initial Treatment:	· · · · · · · · · · · · · · · · · · ·	Emergency Room?	and the second control of the second control
Section IV	Author to a control of the control o	t Time Information	The state of the s
Date Hired://	Last Day Worked Af	fter Occupational Injury or	Disease:/
Number of Work Days Lost:	Date of Return to Wo		Hours Worked per Week:
	□ No Wage on Date of Injury: \$ per □ hour □ day □ week □ month		
Are Wages Being Paid to Injured Employ During Disability?	No If "yes," indicate curre	urned to Work, is it Alterna ent wage: \$ per	ative or Modified Work? ☐ Yes ☐ No☐ hour ☐ day ☐ week ☐ month
Daily rate of pay on the date of injury: \$	\$ and best qu	arter wages of preceding fo	our quarters \$
I certify the statements and answers set forth in this section are true and correct to the best of my knowledge. I am aware the law, specifically West Virginia Code §61-3-24e, provides for severe penalties if I knowingly certify a false report or statement and/or withhold a material fact regarding any information requested. I acknowledge the provisions of the aforementioned code and the severe penalties for knowingly with fraudulent intent aiding or abetting anyone in securing or attempting to secure benefits to which he or she is not entitled.			
Print Name: Title:			
Signature:		Date:/	1

West Virginia Workers' Compensation Employers' Report of Occupational Injury or Disease

PLEASE PRINT OR TYPE

Section I	Employe	r Information	
	Employe	· · · · · · · · · · · · · · · · · · ·	
Insurer:		Third-Party Administr	
Employer's Name:	Nature of Business:		FEIN:
Address:		1	
City:	State:	Zip:	Telephone: () -
Section II	Employe	e Information	Bases 11.52
Name: (Last):	(First):	(M.l.);	Occupation/Job Title:
Address:			Telephone: () -
City:	State:	Zip:	Social Security No.:
Date of Birth://	6. Sex:	□F	Marital Status:
Injured Employee is (check all that apply	r): 🔲 Full-Time 🔲 P	Part-Time	Employee's Occupation/Job Title:
Owner/Partner Officer	☐ Retired – Date Retire	ed:/	
Section III	Information Rega	rding Injury or Diseas	e e
Date of Injury or Last Exposure:	// Time:	☐ a.m. ☐ p.m.	Witnesses to Injury:
Date Employer Notified of Injury	Supervisor to whom Injury	or Disease	
or Disease://	Reported:		
If Injury was Fatal, Indicate Date of De	ath:/		
Did Injury Occur on Employer's Prope	rty? 🗌 Yes 🔲 No Addr	ress or location where injury	
occurred:			
What was the Employee Doing when In	jury Occurred (loading truck, v	walking down stairs, etc.):	
How did the Injury or Disease Occur (be specific; include time that employee began work on the date of injury, any equipment, tools, substances or			
objects connected to the injury; attach additional sheet if necessary):			
Nature of Injury or Disease (cut, bruise,	strain, etc.):		
Body Part(s) Injured:			
Are You Aware of, or Do You Suspect, a Prior Injury to this Body Part?			
Do You Have Reason to Question this Injury?			
Location of Initial Treatment: Emergency Room? Yes No Hospitalized? Yes No			
Section IV Wage and Lost Time Information			
Date Hired:/ Last Day Worked After Occupational Injury or Disease://			Disease://
Number of Work Days Lost:	umber of Work Days Lost: Date of Return to Work:/ Hours Worked per Week:		
Is Light Duty Available? Yes	? Yes No Wage on Date of Injury: \$ per hour day week month		
Are Wages Being Paid to Injured Emplo During Disability?	loyee If Employee has Returned to Work, is it Alternative or Modified Work?		
Daily rate of pay on the date of injury: \$ and best quarter wages of preceding four quarters \$			
I certify the statements and answers set forth in this section are true and correct to the best of my knowledge. I am aware the law, specifically West Virginia Code §61-3-24e, provides for severe penalties if I knowingly certify a false report or statement and/or withhold a material fact regarding any information requested. I acknowledge the provisions of the aforementioned code and the severe penalties for knowingly with fraudulent intent aiding or abetting anyone in securing or attempting to secure benefits to which he or she is not entitled.			
Print Name:		Title:	
Signature:		Date:/	

Workers' Compensation Attending Physician Benefits Form

Please return completed form to the applicable entity regarding this claim.

(Private Carrier, Self-Insured, or Third Party Administrator (TPA) administering this claim)

	Claimant Name:	Social Security Number:		
	Date of Injury:	Claim Number:		
	Employer:	Physician Name:		
	Estimated: Transitional Full Duty Return-To-Work Date:			
<u> </u>	Maximum Medical Improvement: Yes No			
Physician	Ready for Permanent Partial Disability Rating:			
Ph	Estimated Period of Disability From:	То:		
	Current Appointment Date:	Next Appointment Date:		
	Physicians completing this form are required to submit updated detailed medical reports to include current treatment plans related to this claim in a timely manner after each office visit. The completion of this form without the detailed medical information noted above does not guarantee that temporary total disability benefits will be paid.			
	Physician's signature: Date:			
	Have you performed any kind of work or have you received income for any work during the time you have been certified temporarily and totally disabled? Yes No			
Claimant	I hereby certify that the statement and answer set forth above are true and correct to the best of my knowledge and belief. I am aware that the law provides for severe penalties if I knowingly and with fraudulent intent withhold a material fact or make a false statement in order to obtain or increase a benefit to which I am not entitled.			
	Claimant's signature:	Date:		

Failure to complete this form in its entirety will affect the payment of temporary total disability benefits in this claim.