Need to file a Workers' Compensation claim? We make the process easy and stress free.

At Great American, we understand that filing a claim can be stressful. That's why we give you multiple ways to report your claim.

Before reporting your claim, please have ready:

- Your policy number
- Complete and accurate information regarding the claim.



Report Online To use the app, you will first need to register on the Great American Insured Portal

https://insuredportal.gaig.com

- 1. Click the Request Access link
- 2. Complete the Policyholder Registration form

3. Confirm the Insured Portal system generated "Identity Verification" email

Preregistration Required



Call our reporting center **877-836-1555**



We support employers' return to work plans, and make every effort to assist you with yours. Please report a claim as soon as you are aware of it. We are available 24 hours a day, seven days a week!

Thank you for choosing Great American Insurance Group!

Great American Insurance Group, 301 E. Fourth St., Cincinnati, OH 45202. Policies are underwritten by Great American Insurance Company, Great American Assurance Company, Great American Alliance Insurance Company, Great American Insurance Company of New York, Great American Security Insurance Company and Great American Spirit Insurance Company, authorized insurers in all 50 states and DC. The Great American Insurance Group® are registered service marks of Great American[®] and Great American Insurance Group[®] are registered service marks of Great American Insurance Company. © 2020 Great American Insurance Company. All rights reserved. 4642-ALT-1 (5/20)



GreatAmericanCaptive.com

Alternative Markets

Accident Information:

- Loss date and time of injury
- Date injury/occurrence reported to employer
- Time the accident was reported
- Who was the claim reported to?
- Supervisor name
- · City, state, county where accident occurred
- Employer/Insured name, phone number
- What was employee doing at the time of the accident?
- Last date employee worked
- First full work day lost as a result of this injury
- Did the employee receive wage continuation (pay while off work due to injury)?
- Has employee returned to work?
- Date returned
- Was there a witness to the accident?
- Name, address and phone number of witness(es)

Employee Information:

- Name, physical home address, county, and home phone
- Date of birth, Social Security number, gender, marital status
- Regular occupation
- Department where employee regularly works
- State in which the employee was hired
- Name, address, phone number of contact person

Medical Provider Information:

- Name of clinic/doctor's office where employee was treated
- · Name of treating physician, address, phone
- Name, address and phone number of hospital where employee was treated following injury

After you report a claim, the Claim Reporting Center:

- Assigns your claim to an Alternative Markets Claim professional who will contact you and your employee to acknowledge the claim and initiate the process.
- Provides you with a copy of the First Report of Injury.
- Sends this report directly to the state either by mail or electronic submission, based on your state's requirements.

WCC Form 2 Rev. 10/2012

STATE OF ALABAMA EMPLOYER'S FIRST REPORT OF INJURY OR OCCUPATIONAL DISEASE

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CLAIM REFERENCE									
1. Insured Report N	lumber	2. Filing Office Claim Number			3. OSHA Log Case Number				
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7. City	8. Stat	1		2. City			3. State	e .	14. Zip
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18. Insurer Name				21. Filing Office Name					
10 Incurer Federal II	19. Insurer Federal ID Number			22. Mailing Address 1 23. Mailing Address 2 or Telephone Number					
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29. Middle Name					33. Type Employee ID Number				
30. Last Name					SSN Passport Number Green Card				
31 Last Name Suffix	: (ie. Jr., Sr., III)				E	mployment Visa		Assigned by	Jurisdiction
34. Mailing Address						40. Gender	41	I. Date of B	irth
35. Mailing Address						Male [<u> </u>		
36. City	37. State	38. Zip	39. Pho	ne		Female		2.Nbr of De	pendents
43. Marital Status	Single or Divorced or Wide	wed) 🗌 Marri	ed 🗍 Sep	arated 📋 U	Inknow		44. Dai	te Hired	
45. Occupation Desc	=					46. Numbe	er of Da	vs Worked	Per Week
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60. County	•			зъ	62. Date Employer Notified				
63. DESCRIBE WHAT THE EMPLOYEE WAS DOING JUST BEFORE THE INCIDENT AND HOW THE INJURY OCCURRED. (Ex. While climbi						. While climbing a			
adder and carrying roofing materials, ladder slipped on wet floor causing worker to fall 20 feet.)									
PROVIDE DESCRIPTION CODES to identify Nature of Injury, Part of Body that was affected, and Cause of Injury. (FOR COMPLETE LIST OF CODES, GO TO HTTP:// LABOR.ALABAMA.GOV/WC									
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STATE OF ALABAMA EMPLOYER'S FIRST REPORT OF INJURY OR OCCUPATIONAL DISEASE

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35. Mailing Address					40. Gender Male					
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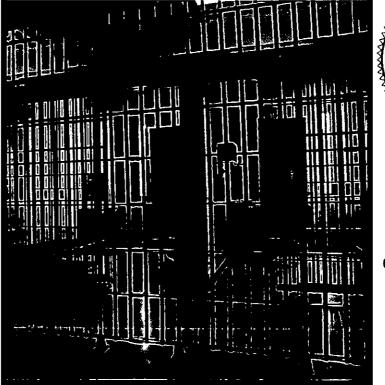
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Yes No 76. Time a.m. p.m. OTHER										
77. Date Prepared	78. Preparer's First Name	79. Last Na	ime	80	. Title		81. Prepa	rer's Telephone Number		

WORKERS' COMPENSATION FRAUD *It could be a ticket to jail!*



The Alabama Attorney General's Office and the Alabama Department of Industrial Relations



are working together to find and prosecute

prosecute Workers' Compensation Fraud.

Workers' Compensation Fraud is STEALING!

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INFORMATION LEADING TO THE DISCOVERY AND OR CONVICTION OF WORKERS' COMPENSATION FRAUD.

Making a false statement to obtain workers' compensation benefits (Ala. Criminal Code, Section 13A-11-124) is a Class C Felony under Alabama law. Class C Felonies are punishable by imprisonment for as much as 10 years and monetary fines of up to \$15,000.

FIVE TYPES OF WORKERS' COMPENSATION FRAUD

Agent ~ Employer ~ Employee ~ Medical ~ Legal

WORKERS' COMPENSATION FRAUD CAN BE:

- * Reporting an off the job accident as an on the job accident.
- * Reporting an accident that never happened.
- * Complaints of accident injury symptoms that are exaggerated or non-existent.
- * Malingering to avoid work when injury is healed.

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- * Not reporting outside income from other work-related activities while drawing workers' compensation benefits from another employer.
- * Making false or fraudulent statements for the purpose of obtaining workers' compensation benefits.

TO REPORT WORKERS' COMPENSATION FRAUD

<u>CALL</u> 1-800-923-2533 or 334-242-7345

Establishing a Managed Care Panel

Great American Insurance Group has contracted with Procura/Optum to provide customizable Physician and Clinic Networks for our insureds. These networks provide injured workers with industry leading care and medical treatment at significant cost savings to employers.

Most states have specific guidelines governing the right for an employer or employee to direct care in the event of an industrial injury. Some states require the establishment of a Medical Panel for the initial treatment of work-related injuries. Due to the significant cost savings associated with Medical Panels, Great American – Alternative Markets recommends that employers establish medical Panels for all work locations.

Mandatory Panel States: GA, PA, TN, VA

Medical Provider Network (Opt-in): California

Medical Panels will need to be established BEFORE you have your first claim. Please fill out the below questionnaire listing all work locations and send to:

AlternativeMarketsAccountServices@GAIG.COM

Once received, you will be contacted by a member of our account services team to discuss the needs of your business and how to best construct the medical panel that will deliver appropriate coverage to your employee population.

Questionnaire

Named Insured:	
_ocation:	
Address:	
Contact name:	
Contact phone number:	
Employee count:	
Current network: Yes No	

Great American Insurance Group, 301 E Fourth Street, Cincinnti, OH 45202. This is not intended as legal advice; if you have any questions or issues of a specific nature, you should consult appropriate legal or regulatory counsel to review the specific circumstances involved. The Great American Insurance Group eagle logo and the word marks Great American[®] and Great American Insurance Group[®] are registered service marks of Great American Insurance Company. © 2020 Great American Insurance Company. All rights reserved. 1251-ALT-CA (06/20)

