

# Claims Administration Services FOR PROGRAM BUSINESSES



## TARGETED SOLUTIONS

Athens Administrators provides businesses in need of Program claims administration services with specialized solutions designed to meet the unique needs of their organization and industry.

Athens Administrators offers innovative Specialty Program Solutions to organizations in a wide range of industries and business segments. We are a proven partner uniquely suited to addressing the specific challenges and opportunities of Program claims administration.

Engaged and effective, we offer critical claims administration expertise with a commitment to delivering superior, measurable results.

# TARGETED SOLUTIONS

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## FOR PROGRAM BUSINESSES

### INDUSTRY-SPECIFIC SOLUTIONS

- Experienced claims team dedicated to cost savings
- National call center providing 24-7 claim reporting and support
- Highest level of broker communication
- Detailed stewardship reports
- Focused attention on subrogation and salvage
- Tailored claims administration services for specialty programs
- Focused on positive underwriting results solutions for rising claim costs

### THE ATHENS APPROACH TO PROGRAM CLAIMS ADMINISTRATION

Our ability to deliver superior, measurable results is driven by our comprehensive approach to Program claims administration:

- **ATHENSDrive**  
Progressive, process-driven business systems and workflow methodology
- **ATHENSEdge**  
Productivity optimization through the use of leading edge technology
- **ATHENSCare**  
The highest level of service through personalized account management

**The Athens Approach directly affects the bottom line:**

Maximization of return on investment (ROI) is achieved by closing claims quickly, for less money than expected.

### WHY ATHENS

**The components of our Program business claims administration solutions enable the delivery of superior results that directly impact the bottom line:**

- Dedicated Adjusters Assigned Based on Exposure, Account and Complexity
- Average of 14 Years of Experience Per Claims Adjuster
- National Capabilities
- Client Involvement in Developing Special Handling Guidelines

### PROGRAM SPECIALTIES

- Commercial IM
- Courier, Delivery, Taxi
- Social Services
- Heavy Equipment (Crane, Excavator, Lifts)
- Maintenance Equipment
- Pest Control
- Rental (events, venues, tents, canopies)
- Habitational
- Tow Trucks, Auto Dealers



## CONTACT US

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Founded in 1976, Athens Administrators delivers superior workers' compensation and liability claims administration services and support with the highest level of personalized attention. We are a full service, customer-centered organization dedicated to creating value and delivering results.

