

## Claims Administration Services FOR SOCIAL SERVICES



### TARGETED SOLUTIONS

Athens Administrators provides innovative solutions to the social service industry. We provide customized and tailored programs that are focused on meeting the unique needs of our social service clients.

Athens Administrators offers innovative Social Services Program Solutions to organizations in a wide range of industries and business segments. Our extensive experience uniquely qualifies us to address the specific challenges and opportunities of Social Service claims administration.

We offer critical claims administration expertise with a commitment to delivering superior and measurable results. Our tradition of excellence has allowed Athens to develop a highly efficient claims administration process where unparalleled communication results in measurable differences for your organization.

# TARGETED SOLUTIONS

## FOR SOCIAL SERVICES

### ATHENS PROFESSIONAL EXPERIENCE

**The Athens Professional Liability Claims Department was built from scratch specifically to onboard the NSM CPS and ATP programs.**

- Athens Professional Liability team includes three attorneys and Major Case Unit (MCU) professionals, all with significant experience in personal injury, medical malpractice, products liability, nursing home and Coverage B (Employers Liability) matters.
- Athens claims professionals have a strong history of industry experience, resulting in an understanding of the unique relationships and issues that can arise within social services.
- Our prior experience with national programs provides unique insight into various venues and nuances in order to assist its clients.

### INDUSTRY EXPERTISE

**Athens Administrators as extensive experience in the following social service segments:**

- Home Healthcare
- Substance Abuse Rehabilitation Centers
- Significant experience defending sexual and physical abuse claims. We take great care in understanding the level of sensitivity and detail required for these types of claims.
- Long history of supporting Youth focused organizations including Community Action Agencies, Head Starts, YWCA's, Boys & Girls Clubs and others.

### PEOPLE, POWERED

**We value creativity and don't just check off the boxes. Athens is committed to finding a solution and exceeding the status quo.**

- In order to provide the highest level of service, Athens provides clients with relevant verdict and case law updates as the industry changes.

### WHY ATHENS

**The components of our Social Services claims administration solutions enable the delivery of superior results that directly impact the bottom line:**

- Athens works closely with defense counsel to ensure the best possible outcomes on a claim.
- Athens will advocate zealously on behalf of our clients while maintaining complete professionalism. We pride ourselves with the promise of being the most prepared people in the room.
- Our management team is hyper-responsive to both carrier and MGA needs, providing actual value to its clients and their business partners.
- At the end of the day, it's about what our clients and business partners think. References are available upon request.



### CONTACT US

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Founded in 1976, Athens Administrators delivers superior workers' compensation and liability claims administration services and support with the highest level of personalized attention. We are a full service, customer-centered organization dedicated to creating value and delivering results.

