

ATHENS Managed Care





QUALITY MANAGEMENT. QUALITY CARE.

Our managed care solutions provide the highest quality proactive management of Workers' Compensation cases, lowering claim costs while delivering improved health results for patients.

Athens Managed Care offers innovative managed care solutions that improve patient care quality while lowering claims costs for employers.

Engaged and effective, we specialize in designing, developing and maintaining medical care programs that integrate core services within Workers' Compensation to deliver superior, measurable results for both injured workers and their employers.



INTEGRATED SOLUTION

ATHENS MANAGED CARE

Athens Managed Care, Inc. provides businesses with specialized managed care solutions that deliver superior patient care and result in lower overall claims costs:

- Experienced Managed Care Team
- Fully Integrated Managed Care Approach
- Complete Transparency with Bill Review,
 Claims and Case Management
- Aggressive Claims Management Strategies
- Client Specific Criteria Development
- · Highly Efficient Referral Process
- Highest Level of Timeliness, Communication and Accuracy

REQUEST FOR AUTHORIZATION REVIEW

Our highly-trained staff review prospective, concurrent, and retrospective requests for treatment authorizations against nationally accepted evidencebased guidelines. Leading edge technology enhances timeliness of reviews, enabling the rapid return of employees to work while decreasing the wait period for authorizations.

PHYSICIAN PEER REVIEW

Our physician peer review panel consists of URAC accredited IROs (Independent Review Organization) who provide experienced, actively treating physicians in a wide range of specialties. All reviews are licensed and specialty matched according to state regulations guaranteeing a strong, defendable determination.

QUALITY YOU CAN COUNT ON

Our strict quality assurance ensures compliance with all state mandated regulations as well as URAC standards for Workers' Compensation. Ongoing educational seminars ensure comprehensive understanding and compliance with trends and regulation changes.

OUR APPROACH TO EFFECTIVE MANAGED CARE

OUR PROVEN METHODOLOGY

Our ability to deliver superior, measurable results is driven by our comprehensive approach to medical cost containment:

ATHENSDrive: Progressive, process-driven business systems and workflow methodology

ATHENSEdge: Leading-edge technology paired with our industry experts delivers consistently superior results

ATHENSCare: The highest level of service through personalized account management

THE RESULT

The Athens Approach directly affects the bottom line. Superior results are achieved by delivering better quality patient care and improved health results while lowering employer claims costs.



CONTACT US

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info@athensadmin.com Post Office Box 696 | Concord, CA 94522-0696 Founded in 1976, Athens Administrators delivers superior workers' compensation and liability claims administration services and support with the highest level of personalized attention. We are a full service, customer-centered organization dedicated to creating value and delivering results.