

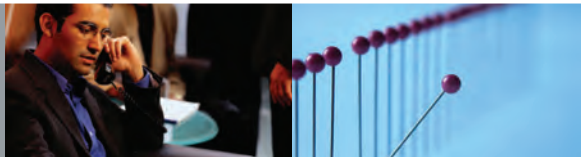


Driven to Deliver Program Solutions.

Athens Administrators offers innovative Specialty Program Solutions to organizations in a wide range of industries and business segments. We are a proven partner uniquely suited to addressing the specific challenges and opportunities of Program claims administration.

Engaged and effective, we offer proven Program claims administration expertise with a commitment to delivering superior, measurable results.

Claims Administration Services FOR PROGRAM BUSINESSES



TARGETED SOLUTION



CLAIMING THE FUTURE OF PROGRAM CLAIMS ADMINISTRATION

Athens Administrators provides businesses in need of Program claims administration services with specialized Program solutions designed to meet the unique needs of their organization and industry:

- **Experienced Claims Team Dedicated to Cost Savings**
- **National Call Center Providing 24/7 Claim Reporting and Support**
- **Highest Level of Broker Communication**
- **Detailed Stewardship Reports**
- **Focused Attention on Subrogation and Salvage**
- **Tailored Claims Administration Services for Specialty Programs**
- **Commitment to Continuous Innovation**

THE ATHENS APPROACH TO PROGRAM CLAIMS ADMINISTRATION:

Proven Methodology, Technological Innovation and Personal Service. Our ability to deliver superior, measurable results is driven by our comprehensive approach to Program claims administration:

ATHENSDrive

Proven, process-driven business systems and workflow methodology

ATHENSEdge

Productivity optimization through the use of leading edge technology

ATHENSCare

The highest level of service through personalized account management

THE RESULT:

The Athens Approach directly affects the bottom line: Maximization of return on investment (ROI) is achieved by closing claims quickly, for less money than expected.



Why Athens?

The components of our Program business claims administration solutions enable the delivery of superior results that directly impact the bottom line:

- *100% Client Retention*
- *Dedicated Adjusters Assigned Based on Exposure, Account and Complexity*
- *Average of 14 Years of Experience Per Claims Adjuster*
- *Licensed in 32 States*
- *Client Involvement in Developing Special Handling Guidelines*

Program Specialties

- *Commercial IM*
- *Construction Defect*
- *Courier, Delivery, Taxi*
- *Facility Services*
- *Heavy Equipment (Crane, Excavator, Lifts)*
- *Maintenance Equipment*
- *Pest Control*
- *Rental (events, venues, tents, canopies)*

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